

# Report Short Term Rental Issues

Please refer to this [COMPLAINT FLOW CHART](#) to determine the appropriate person to call for help resolving an issue.

Additionally, the Town of Brighton has contracted with Granicus Host Compliance to help us with Short Term Rental issues. They have a hotline number to report complaints. They contact the host, and report back to the caller when the issue is resolved. They don't always have a solution depending on the type of issue, so check the flow chart. Report the issue to Granicus regardless of the kind of issue so that they can document the complaint.

- **Hotline phone number: (435) 241-1579**

- Tips portal: <https://secure.hostcompliance.com/tips>